



Service Level Agreement 9 February 2010



Suffolk Constabulary will:

- Actively support Neighbourhood Watch at all levels in helping create safer communities across Suffolk.
- Inform NHW of local neighbourhood newsletters and events
- Provide feedback to co-ordinators on actionable intelligence passed via NHW members
- Maintain an accurate database in respect of NHW Co-ordinators and ensure compliance with Data Protection
- Acknowledge the enormous contributions in time given by NHW volunteers and will recognise this in creating annual NHW awards alongside existing internal police awards.
- Be represented at Force wide NHW Meetings.
- Ensure Watch Liaison Officers (paid employees) attend pre-agreed NHW meetings at the local level.
- Ensure this SLA is reviewed each year.
- Provide a communications system between themselves and NHW.
- Appoint a representative to attend regional meetings.
- Register appropriate NHW Schemes to enable them to receive Public Liability Insurance.
- Be actively involved on partnerships with all NHW Associations at County, Unitary Authority and District levels.

Inspector Community Safety

Suffolk Neighbourhood Watch Association will:

- Follow their constitution and support the Police in their efforts to create safer communities across Suffolk
- Provide a force wide NHW Association.
- Forge links with County / Unitary Authorities.
- Convene at least one meeting every 3 months plus an AGM.
- Support National, Regional and local initiatives where deemed appropriate.
- Share best practice across the Force area
- Appoint a representative to attend Regional meetings.
- Actively assist and promote to all residents the opportunity to be part of their NHW scheme.
- Encourage members of NHW to record accurately and report quickly any suspicious incidents or crimes in progress using the appropriate number.
- Work in support of local Police teams and encourage members within schemes to mark property and take an active role in distributing crime prevention material.
- Promote crime reduction initiatives in partnership with Suffolk Constabulary.
- Seek opportunities to ensure their membership is representative of their individual neighbourhoods.
- Encourage neighbourliness and closer communities.
- To link into and work with 'Watch' Movements and wider voluntary public and private sector bodies.

Chair SNWA